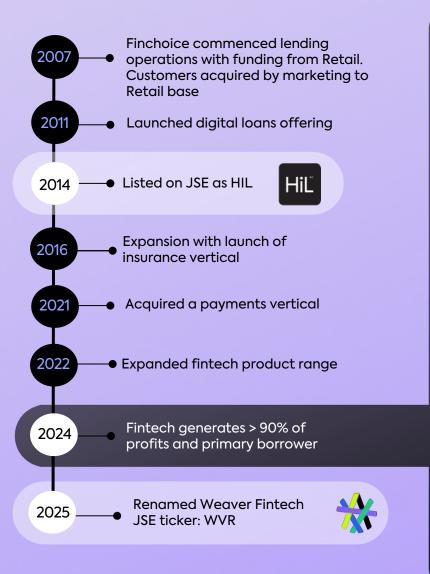
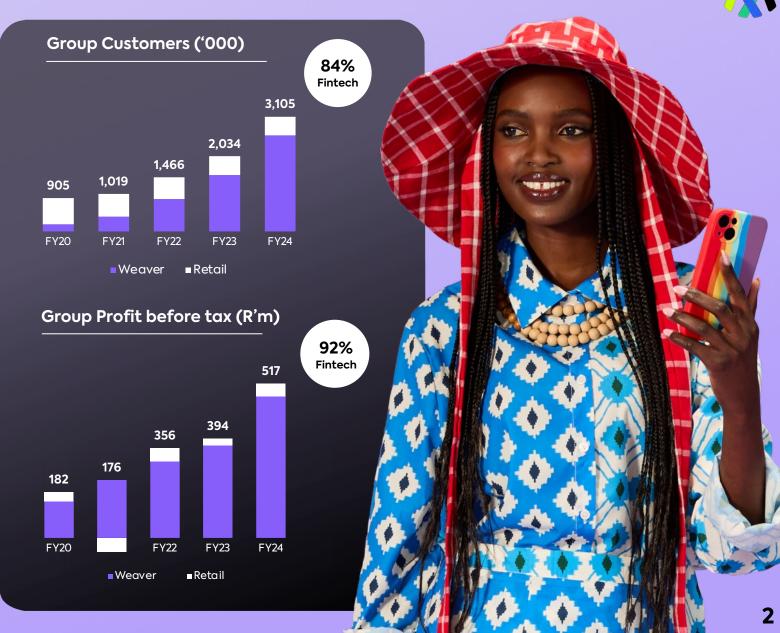


# meets inclusion.

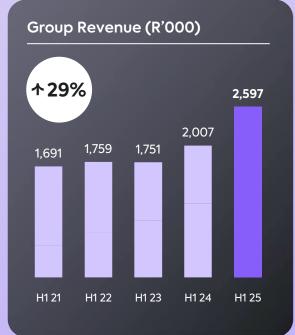
Where innovation **Interim Results** June 2025 weaverfintech.com

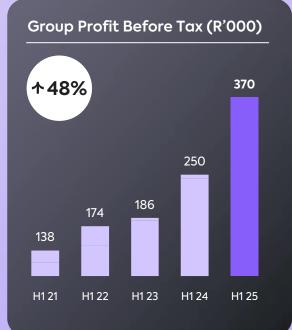
## Transformation to successful and profitable fintech group.





New name, flying start : Weaver Fintech delivers profit up 48%





#### **Group Metrics**

3.7m

Group customers 48% on LY 91%
Transactions

conducted digitally

285.5

Headline earnings per share up 45%

140c

Dividend per share up 47%

#### **Fintech**

Focused on digital lending, payments, insurance and revenue optimising products for merchants

R1.6bn



R402m



#### Retail

Omni-channel retailer selling own brand homewares with delivery direct to homes

R1.0bn



R8m
Retail profit
before tax\*

before tax\*



<sup>\*</sup> Segments profit before tax is before group costs of R40m

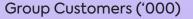
Tech-forward African women are reshaping the digital financial landscape.

**Group Customers \*** 

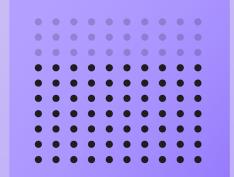
3 751 500

up 48.3% (on H1 24)









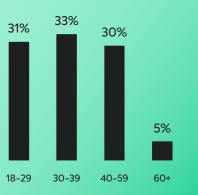
70%

of our customers are female

R17.3k

Is her average monthly income

37
Is her average age



#### Customer age profile

64% of our customers are Millennials or GenZ

#### Notes



<sup>\*</sup> Group customers include active loan and insurance fintech customers, signed up BNPL customers and retail customers

<sup>\*\*</sup> Total Addressable Market based on information from Experian

Weaver ecosystem creates symbiotic benefits for both customers and merchants.

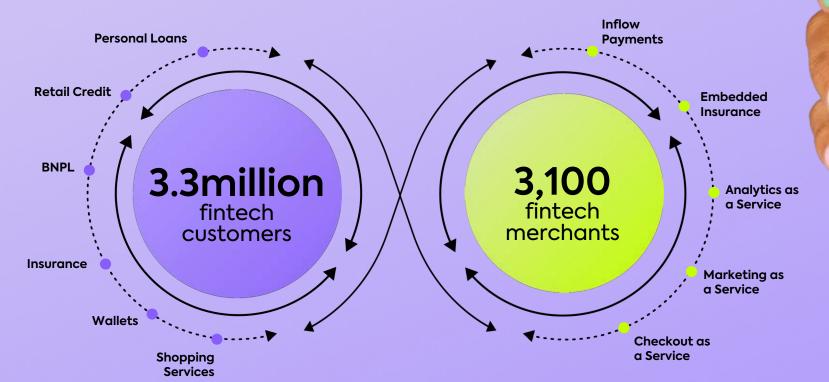


#### **For Customers**

digital lending, insurance, payments and shopping

#### **For Merchants**

Delivering customer referrals, conversion and upsell



High engagement on our fintech platforms

**1.1m active** customers up 39%

Ecosystem customers with **2+ products up 20%** 

**12x ARPU** increase with 3+ products

20m customer lead referrals to merchants

### Al led optimisation enhancing customer journey and fintech growth.



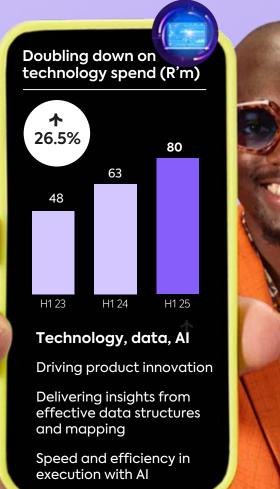






- Al driven anomaly detection and liveness-enabled selfie reduce fraud
- ML scorecard and algorithms to improve risk assessment
- Automated calls powered by conversational Al

- CleverTap integration with in-app journey mapping and personalisation
- >50% engineers use Copilot increasing engineering velocity
- 25% of code generated by AI improving quality and consistency



Enabling real world change through financial



(\$)

77



3.7 Million Customers Served 1.1m transacting across the fintech ecosystem



Improving our employee' livelihoods. 90 HC employees in skills programs; 15 internships offered employment; 21 awarded bursaries with 10 in their 1st academic year

#### Social Development

Provided funding of R59.3m. Helping over 42 000 children under 6yrs and 3 195 educators with 825 ECD support in the WC.

(<del>°</del>



10 new retail stores opened in H1 2025 creating 77 jobs. 12 more stores expected in H2 2025.

#### **Economic** Growth

Over 3.100 Merchants in our ecosystem including 2,219 SMEs enabling retail sales of R1.1bn

#### Sustainability

1.4m kg of CO<sup>2</sup> saved with solar, equivalent to planting 47k trees. 93% waste recycling rate and 10% reduction in water with new energy pumps.





#### **Always championing** our female customer

#### **■** PayJustNow。



PayJustNow has absolutely helped me in terms of being able to aet what I want and still being within my budget. Absolutely grateful for this app!!!

**DINANA BAPELA** 

#### F finchoice



I needed funds urgently and they are the only people who made the process painless, stood by their delivery promise. Should anyone require quick, friendly assistance, FinChoice will be my first suggestion.

MICHELLE GODBEER





l've had a great experience with FinChoice! The application process was quick and easy, and their customer service is always friendly and helpful. I really appreciate how transparent they are with fees and repayments. It's a reliable and convenient financial service l'd definitely recommend!

IRNANDES

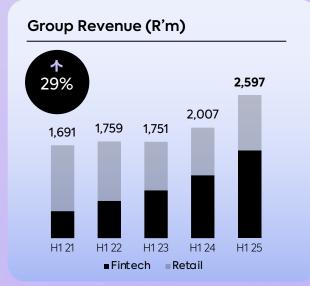




Finance

### Fintech accelerates profitable growth through market-leading digital financial engagement.





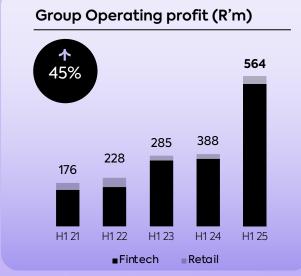
3,751

2.530

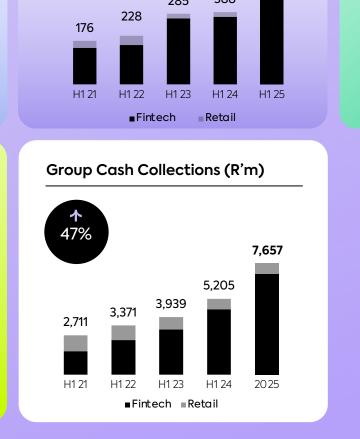
1.680

■ Fintech Retail

**Group Customers ('000)** 









## Stellar performance driven by fintech with growth across product verticals at improved margins.



#### Robust revenue up 29% - momentum led by Fintech

- Fintech revenue increased 39% YOY, supported by proven growth in digital lending and continued rapid uptake in payment services
- Fee-based income now 28% of revenue (LY: 25%), reflecting progress in diversifying and scaling revenue sources
- Retail sales growth from successful showrooms rollout up 12%

#### Gross profit margin up 70bps

• Excellent merchandise management and supply chain optimisation

#### Debtor costs stable and inline with Fintech growth

- Fintech debtor costs grown at same rate as revenue
- Retail debtor costs reflect book growth and increased acquisition risk

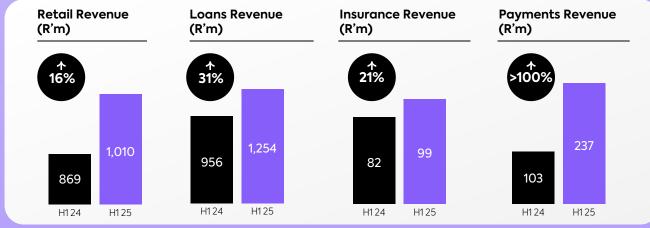
#### Trading expenses reflect Fintech investment

- Fintech investing in people, technology and product innovation, whilst benefiting from digital cost efficiencies
- Retail costs tightly controlled at 2% growth

#### Profit before tax up 48%

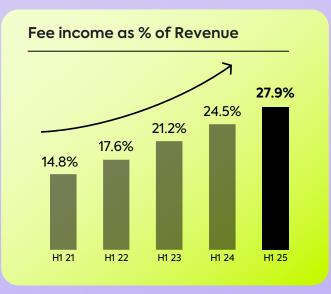
- Successful profit conversion with Fintech margin improving to 25%
- Interest up 41% from debt funding to support fintech growth

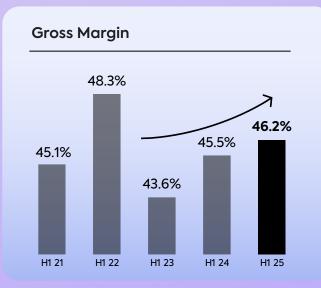
	2025	2024	. %
	Rm	Rm	change
Revenue	2 597	2 007	29.4%
Lending income	1196	911	31.3%
Fee income	724	492	47.2%
Retail sales	677	604	12.1%
Gross profit margin	46.2%	45.5%	0.7%
Debtor costs	(856)	(620)	38.1%
Trading expenses	(812)	(693)	17.2%
Other income, gains and losses	(1)	23	-104.3%
Operating profit	564	388	45.4%
Operating profit margin	21.7%	19.3%	2.4%
Net interest expense	(194)	(138)	40.6%
Profit before tax	370	250	48.0%
Taxation	(68)	(47)	44.7%
Profit after tax	302	203	48.8%

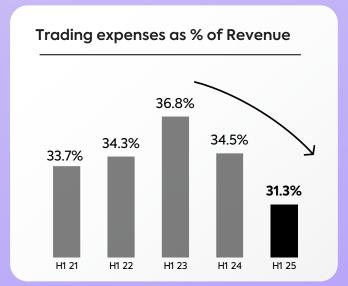


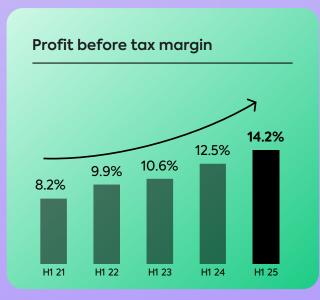
## Delivering improvements in profitability through strategic focus and investment in digitalisation.











## Drivers of profit margin increase

- Fintech purposefully growing fee income with innovation in payments, insurance and merchant services
- Retail gross margin with focus on heritage bedding and efficiencies in supply chain
- Ecosystem delivering reductions in customer acquisition
- Fintech investment in technology and digital processes enables efficient business scale

### Investment in quality fintech books delivering profitable growth.



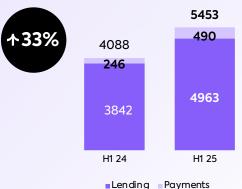
#### **Summary of Group cashflow**

	2025	2024	% change
Other operating cash flows	604	436	38.5%
Fintech loans	(549)	(546)	0.5%
Retail trade receivables	(66)	(9)	>100%
Other working capital	(118)	96	<(100)%
Cash used in operations	(129)	(23)	>100%
Capex	(73)	(69)	5.8%
Tax, Interest and Dividends etc.	(370)	(282)	31,2%
Net financing flows	549	548	0,2%
Net cash flows	(23)	174	<(100%)

#### Fintech books strongly cash generative Disbursements and GMV (R'm) Collections (R'm) 6 629 6 455 ↑50% ↑52% 4 350 2 760 4300 2 812 1383 1491 3 869 3 643 2 9 6 7 2809 H1 24 H1 25 H1 24 H1 25 Lending **Payments** Lending Payments Net receivables books (R'm)

#### Fintech growth

- Taking market share with controlled investment in working capital
- Consistently delivering higher collections than disbursements R149m in H1 25 (R89m in H1 24)
- Improving yield from books with collections/net book at 121% up from 106% LY

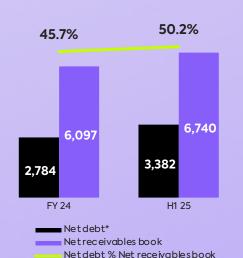


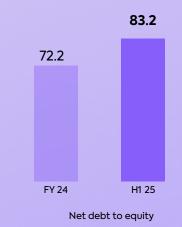
Delivering higher returns for shareholders through optimising leverage.

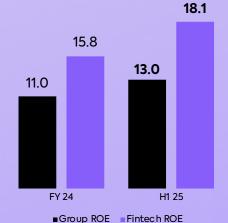
Growth in net debt matching net receivables books (R'm)

Measured increase in gearing (%)

Improving return on equity (%)







<sup>\*</sup> Net debt includes Commercial Term Ioan, Overdrafts and cash. Excludes property and asset financing of R169m (FY 24 R180m)

#### Bank Funding facilities (R'm)

RCF	1500
Bullet	3 500
Term Facilities	5 000
Overdraft	500
	5 500

#### **Strong lender support**

Upsized term facilities by R1.25bn

Term extended with improved pricing
35% over-subscribed

R2.1bn of unutilised facilities

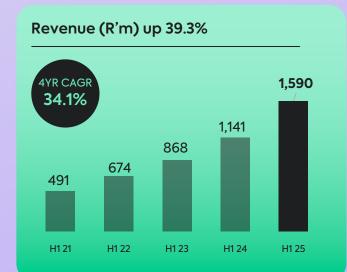


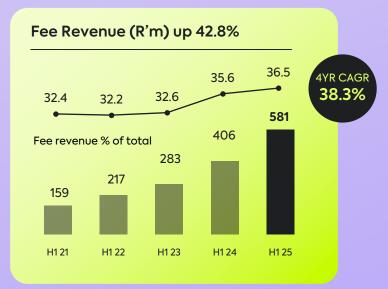
Fintech.

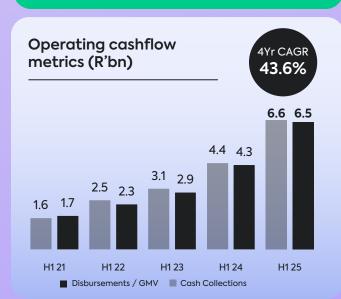


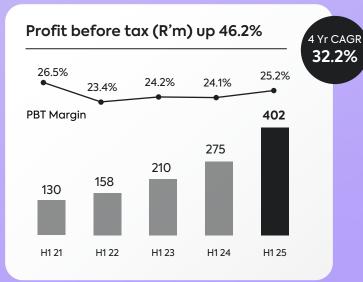
Fintech delivers high velocity growth and high quality earnings.







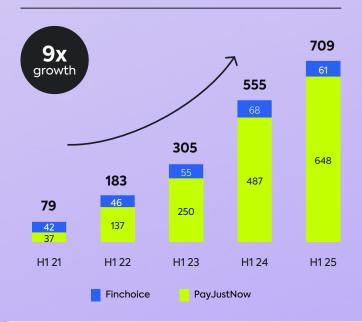




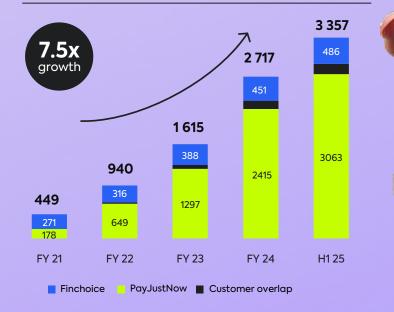


Acquire. Empower. Retain. Our ecosystem is more than a platform, it's a partnership with her.

Our trading brands continually deliver new customers ('000) up 27.7% in H1 25



Fintech customer base ('000) enjoying rapid growth up 23.5% in H1 25



■ PayJustNow.
■ finchoice



Really great, completely online Paid within 10 hours Has PJN for shopping Mobi Money for instant cash

I would and I do recommend them. Keep up the good work I'm a happy customer

**TSHEPO** 

Customers

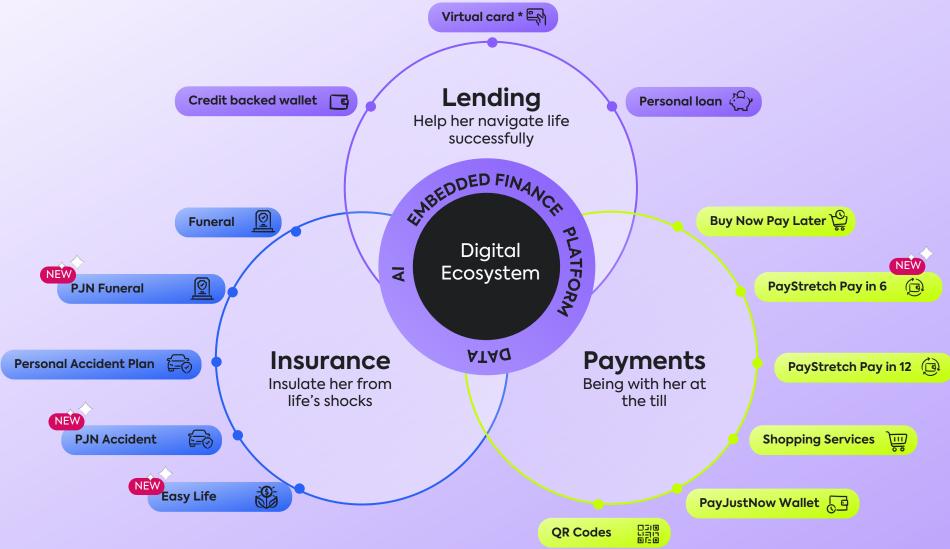
## 3.3 million

CX focus ensures high engagement for both trading brands

	Google rating	Net promoter score
finchoice	4.6	74.0
PayJustNow.	4.7	83.4

## Digital-first acquisition drives platform wide cross-sell, a unified growth engine.

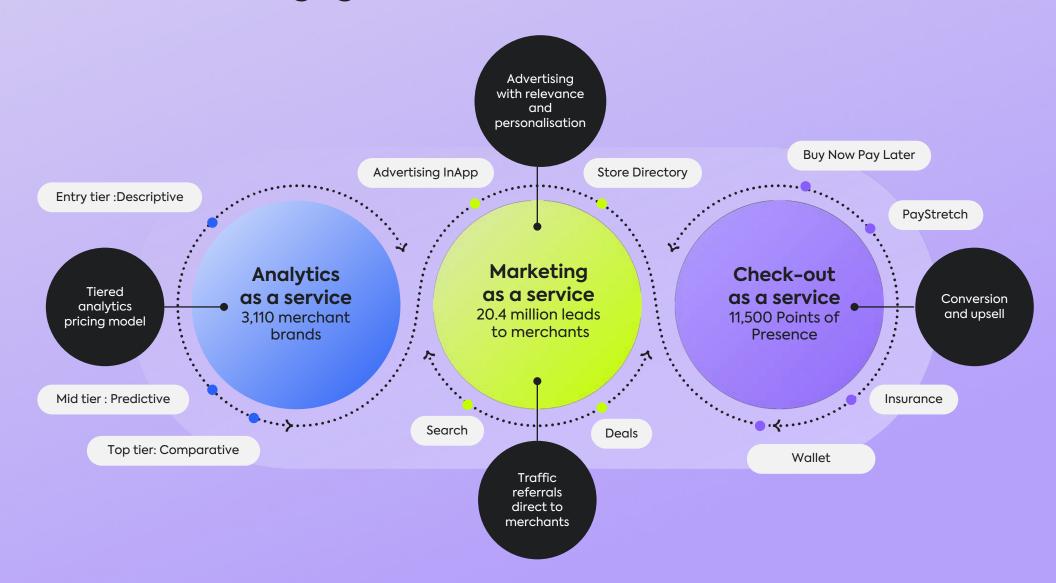




Notes: \* In development

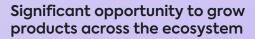
## On a journey to deliver the significant opportunity in merchant services which turns engagement into revenue and retention.

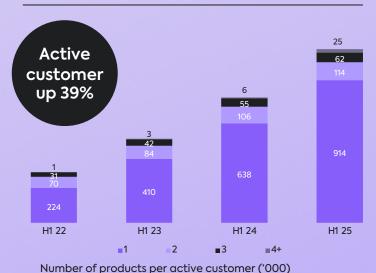




## Flywheel effect: Product adoption accelerating platform dynamics, more products more often.







#### Customer journey across our ecosystem

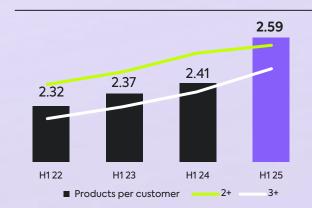


### ARPU\* (Rand) substantially up with more products

\* ARPU (average annual revenue per active user)



#### Rapid growth of customers with 3+ products





## High growth execution in lending and payments – fintech winning in core verticals.



#### Revenue up 39.4%

- Digital lending revenue R1.0bn driving 37% growth
- Fee income up 43% to R581m and now represents 36.5% of revenue (up from 35.6% LY)

#### Debtors costs reflect book growth

Credit well managed with higher proportion from existing

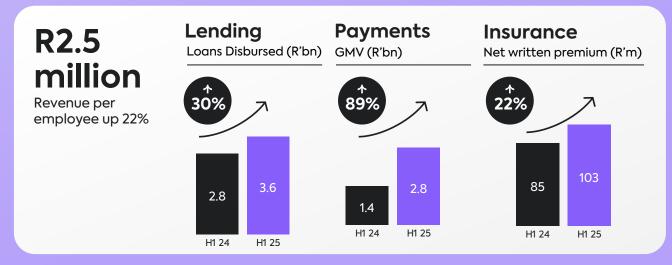
#### Technology enabling efficient scaling of business

- · Efficient digital business through use of data, tech and Al
- Costs/revenue reducing by 90bps to 24.8%

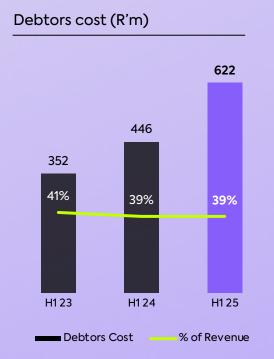
#### Profit before tax up 46%

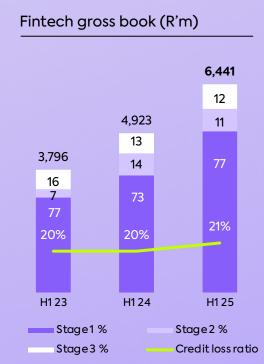
Margin increased by 120bps to 25.3%

	JUN 2025 Rm	JUN 2024 Rm	% change
Revenue	1590	1 141	39.4
Finance and other income	1009	735	37.3
Fee income	581	406	43.1
Debtor costs	(622)	(446)	39.5
Trading expenses	(394)	(293)	34.5
Operating profit	574	402	42.8
Interest expense	(172)	(127)	35.4
Profit before tax	402	275	46.2



Quality fintech book growth achieved with focus on digitally engaged customers with proven payment performance.







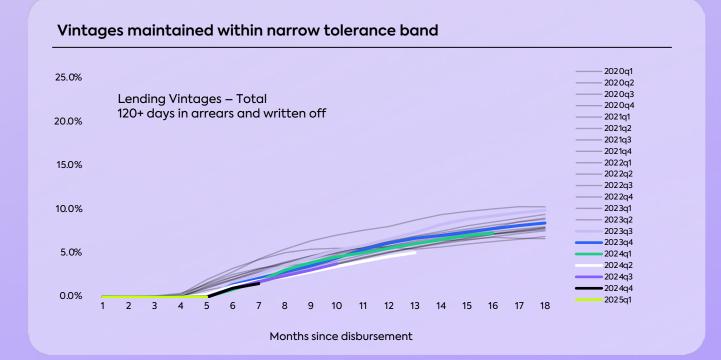
- Debtor costs on short-term fintech portfolio have tracked in line with revenue growth, reflecting stable credit performance
- Loans growth to proven existing customers, improving Stage 1 mix to 77%
- The 6-month credit loss ratio for H1 25 improved to 20.4% from 20.8% in FY 24
- Improved book distribution mix driven reduction in ECL provision ratio to 15.3% (December 2024: 15.5%) with increasing coverage ratio to 67.9%

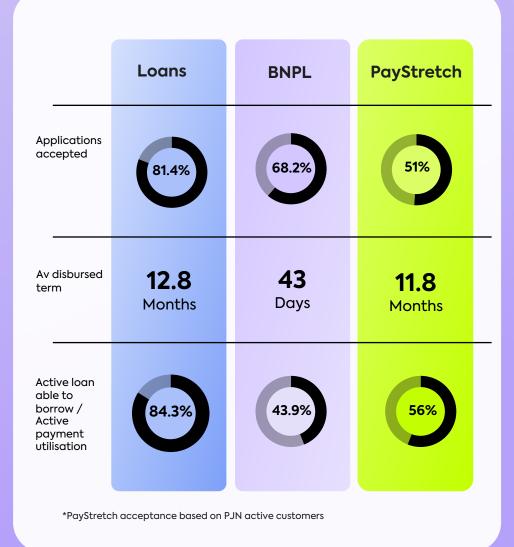


### Credit is a cornerstone of her ecosystem experience.



- Overall improvement in risk metrics improved through driving product progression to better performing existing customers
- Proactively managed new business risk, opening in pockets of opportunity within risk tolerance
- Monitoring for potential sector-specific impacts of US tariffs to proactively manage risk
- BNPL credit risk remains stable and low <2% GMV</li>
- PayStretch credit risk below expectations
- Value-based vintages reflect benefits of low growth credit strategy

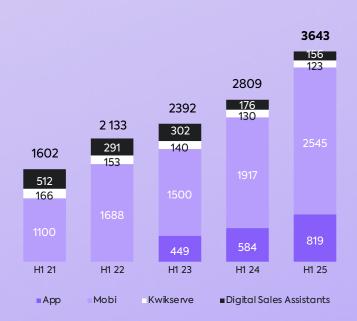




### Meeting her where she is - with credit that fits her life.



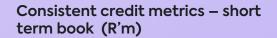
Disbursements demand growing 30% with App usage up 40% (R'm)

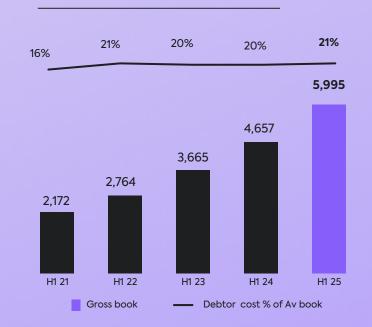


High digital loan engagement from existing customers

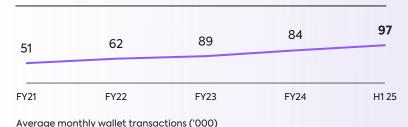
1 minute to originate a loan

89% Retention rate





## Mobi Money is our foundation lending product for her everyday needs

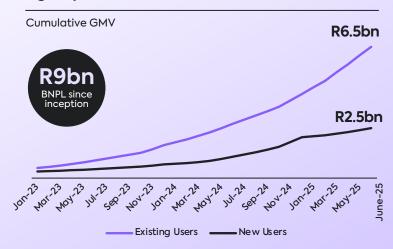




### Flexible innovative payments driving deeper engagement.



### BNPL high engagement with > 110k customers sign-ups each month

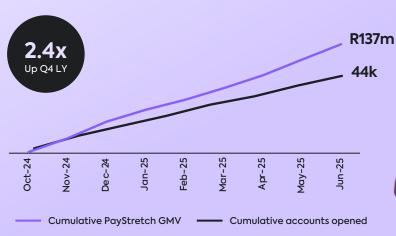


#### Existing customers higher spend and frequency

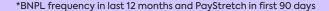
Annual GMV per distinct user by year of sign up (Rand)

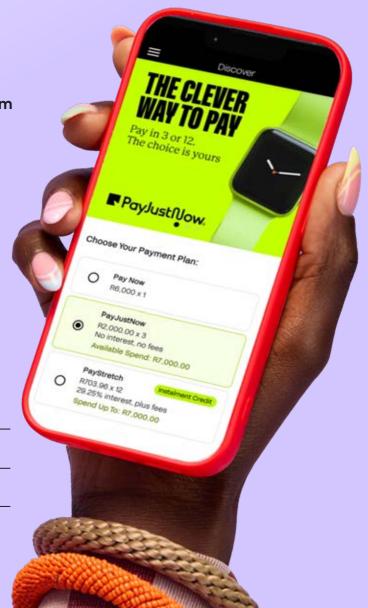


#### PayStretch: product scaling



	BNPL convenience	PayStretch larger ticket
	Pay in 3	Pay in 12
Average spend	R1.4k	R2.6k
Average limits	R3.5k R11.2k	
Frequency*	4.29	2.38

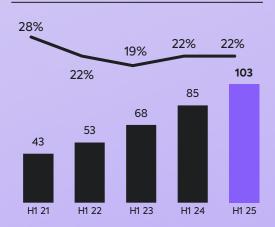


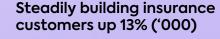


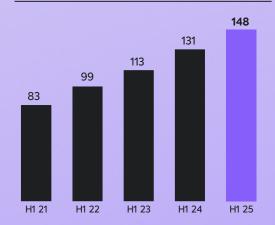
## Significant opportunity to cross-sell insurance in the ecosystem delivering growth in fee income.

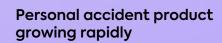


### GWP strong growth with stable insurance claims (R'm)









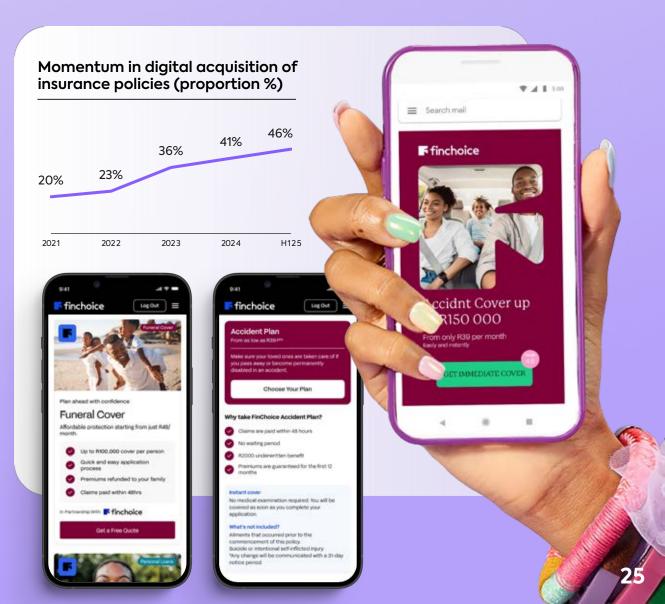


## Launching H2 25

PJN Funeral

**PJN Accident** 

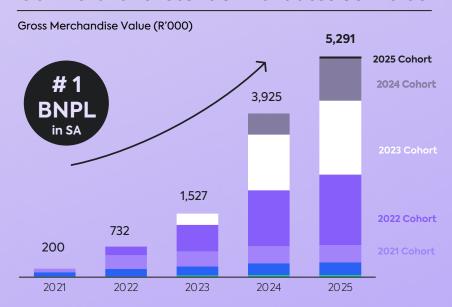
Easy Life



## Opportunity to grow Marketing as a Service driving sales conversion through relevance and personalisation.



#### Our Merchant retention validates our value



#### Continual growth in merchants from Big ticket to Niche





new balance

makrow















SUPERBALIST.COM

**NESPRESSO**.

#### Digital ecosystem delivers conversion

Customer interactions

496m

vs 303m FY

Customers engaging on digital platforms, email campaigns and App notifications

20.4m

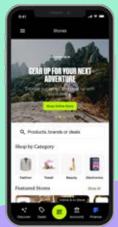
vs 24.7m FY

**Drives lead referrals** to merchants

4.1%

vs 8.1% FY

Engagement to lead conversion. Seasonally higher in H2









## Retail.



### An evolving retail business growing sales and improving profitability.



#### Retail delivers sales growth of 12.1%

- Roll-out of 10 new showrooms and increase in field agents
- Focus on heritage bedding increasing mix

#### Finance and other income up 25.7%

Growth in sales and annualisation of increased service fee

#### Gross margin up 70bps with innovative product offers

- Well-executed merchandise strategies with focus on inventory management
- Lower supply chain costs with closure of 2<sup>nd</sup> warehouse and growth in showroom deliveries

#### Debtor costs at 23.2% of revenue

- Strong sales growth led to higher books with increase in provision quantum
- Lower year on year provision rate at 26.0% (LY: 29.8%) from book mix shift
- Poor quality new customers acquired with increased risk been closed down

#### Trading expenses managed well below revenue growth

- · Reduced cost of acquiring customers with showroom strategy
- Costs/revenue improved with scale to 37.4% (LY: 42.6%)

#### Delivering profit before tax growth up 33.3%

• Interest up 76.9% with additional funding required to grow showrooms

	JUN 2025 Rm	JUN 2024 Rm	% change
Revenue	1 010	869	16.2%
Retail sales	677	604	12.1%
Finance and other income	333	265	25.7%
Gross profit	313	275	13.8%
Gross profit margin	46.2%	45.5%	1.5%
Debtor costs	(234)	(174)	34.5%
Trading expenses	(377)	(370)	1.9%
Other income, gains and losses	(3)	23	(112.0%)
Operating profit	31	19	63.2%
Interest	(23)	(13)	76.9%
Profit before tax	8	6	33.3%

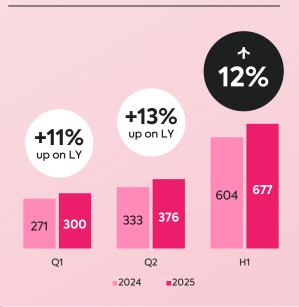
Strategy delivering

53%

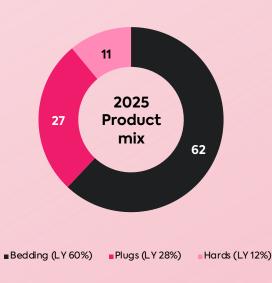
Growth in Showroom sales now 29% of mix 62%

Bedding contribution up from 60% LY Strong customer response powering sales growth and gross margin gains

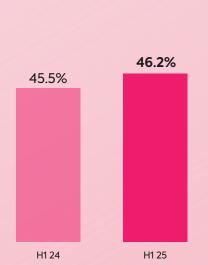
Momentum with consistent double digit sales growth (R'm)



Shifting sales to Bedding contributing 62% (LY: 60%)



Best-in-class Gross margins with unique products and tech-led logistics



70bps

**Customers** remain core to our strategy

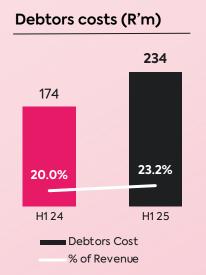
Rebuilding a quality active customer base ('000)

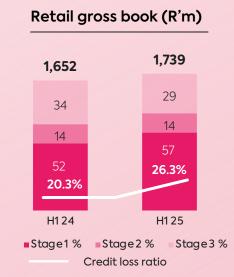


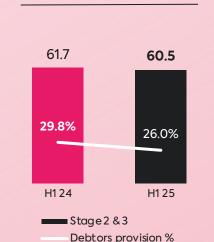
38% >21k 58%

Growth in new customers to 131k New customers per month

Net promoter score up from 54% Higher risk acquisition business written with corrective action taken.



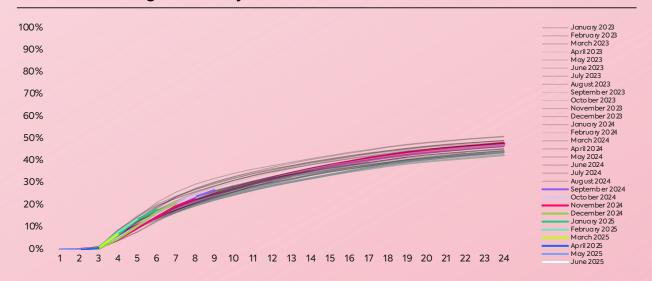




Stage 2 and 3 cover (%)



#### Retail Total Vintages: 120+ days in arrears and written off

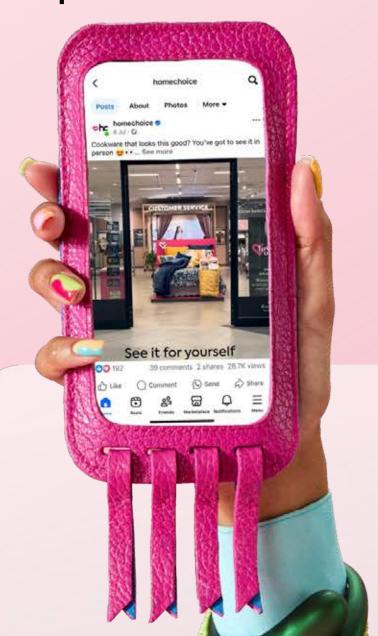


#### Focus on maintaining overall level of credit risk

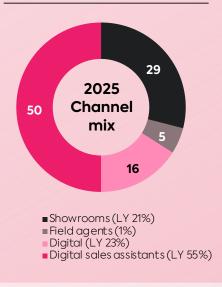
- Following writing of high risk acquisition business changed approval rates and reduced limits
- Industry-wide Registered Mandates (RM) rollout and TT1 Debicheck changes caused collection challenges
- Overall retail vintages show slight deterioration, risk changes made in Q2 to bring within acceptable risk tolerances
- Authenticated debicheck contribution has doubled, should offset lower RM collections

## Showrooms are a key growth engine, offering a differentiated experience and scalable opportunity.

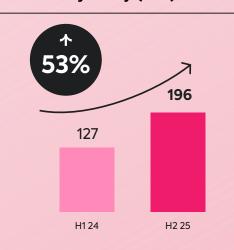




Shifting sales to Showrooms contributing 29% (LY: 21%)



Strong and steady Showroom sales trajectory (R'm)



#### Showroom portfolio



New Showrooms deliver double-digit profit margins

10 new

Showrooms opened in H1 25

**4X**Higher trading densities than larger format stores

67%

High bedding mix at good margins vs 62% average

54%

Acquisition customer sales mix at lower credit risk, representing 46% of total business acquisition 19%

Cash sales provides cash generation vs 9% total business

17%

Lower credit risk than rest of business

## Al and automation driving reduction in costs with improvements in efficiencies and customer experience.







#### **Website Optimisation**

- Al monitors customer sessions in real time and flags anomalies
- 50% cut in copywriting costs

#### **Scalable Chat Support**

- Automated replies in real time, with fast agent escalation (< 3 mins)</li>
- 5k Weekly service requests resolved via bot

#### **Call Centre Automation**

- 100% of agent calls >30s transcribed using Al
- Al-driven insights refine scripts and enhance agent training

#### **Automated QA scoring & Future AI Integration**

- R0.8m annual savings from automated QA scoring of agents
- GenAl integration planned to drive conversions via top agent insights

WhatsApp sales and support with high customer engagement

**30k** active monthly chat users growing fast

† 7x higher conversion rate Chat vs web

Building a more efficient Digital call centre

**+** 66%

Increase in average sales per retention agent

**+30%** 

Reduction in retention headcount from 278 to 194



Forward

## Momentum builds. Ecosystem embedding. Product scaling.

- Customers continue to sign up in the fintech ecosystem
   over 110k per month
- New payment products gaining traction. We are set to launch further fee based innovations in H2.
- Ongoing investment in data and AI to enhance efficiencies, experience and drive traction in cross-sell
- 4 Well supported by funders for next phase of growth
- Trading results to 8 August continue to be strong in line with expectations

R4.2bn

Disbursements up 25% YTD

R3.4bn

GMV (payments) up 91% YTD R0.8bn

Retail sales up 12% YTD





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